

FEB 28 2019

SENATE RESOLUTION

URGING THE COUNTIES OF THE STATE OF HAWAII TO IMPLEMENT
PROCEDURES OR TECHNOLOGIES TO EASE THE PROCESS IN WHICH
DRIVER'S LICENSES ARE RENEWED.

1 WHEREAS, in 2005, Congress passed the federal REAL ID Act
2 of 2005, P.L. 109-13, which implemented the 9/11 Commission's
3 recommendation that the federal government "set standards for
4 the issuance of source of identification, such as driver's
5 licenses"; and

6
7 WHEREAS, to be in compliance with the federal REAL ID Act
8 of 2005, a state must require "the presentation and verification
9 of the following information before issuing a driver's license"
10 to a person:

- 11
12 (1) A photo identity document, except that a non-photo
13 identity document is acceptable if it includes both
14 the person's full legal name and date of birth;
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16 (2) Documentation showing the person's date of birth;
17
18 (3) Proof of the person's social security account number
19 or verification that the person is not eligible for a
20 social security account number; and
21
22 (4) Documentation showing the person's name and address of
23 principal residence; and
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25 WHEREAS, compliance with the REAL ID Act of 2005 ensures
26 that holders of Hawaii's driver's licenses or state
27 identification cards will have access to federal facilities and
28 be able to board a commercial aircraft; and
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30 WHEREAS, the State was deemed to be fully compliant with
31 the requirements of the REAL ID Act of 2005 by the federal
32 Department of Homeland Security in September 2013; and



1 WHEREAS, since the State implemented the requirements in
2 2012, there has been growing frustration over the time and
3 process in which driver's licenses are renewed because:
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5 (1) People do not fully understand that federal law
6 requires a state to collect these documents when the
7 state did not previously require such documents for
8 the issuance or renewal of a driver's license;
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10 (2) Incidents have occurred where documents already
11 submitted have been lost requiring persons to present
12 the documents again upon the next renewal; and
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14 (3) The number of expiring driver's licenses has increased
15 dramatically over the last year due to a change in the
16 law in 2010 that changed the driver's license's period
17 of validity from six years to eight years; and
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19 WHEREAS, this frustration is exacerbated by new federal
20 guidance that requires REAL ID compliant identification to be
21 marked with a gold star, beginning October 2020, to gain access
22 to federal facilities and to board a commercial aircraft; and
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24 WHEREAS, counties have implemented some procedures and
25 technologies to streamline and ease the process for renewing a
26 driver's license, such as the City and County of Honolulu's
27 online appointment portal, AlohaQ; and
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29 WHEREAS, despite these current procedures and technologies,
30 there continues to be a level of frustration that must be
31 addressed for a better customer experience; now, therefore,
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33 BE IT RESOLVED by the Senate of the Thirtieth Legislature
34 of the State of Hawaii, Regular Session of 2019, that the
35 counties of the State of Hawaii are urged to implement further
36 procedures or technologies to ease the process in which driver's
37 licenses are renewed while remaining in compliance with federal
38 and state law; and



1 BE IT FURTHER RESOLVED that certified copies of this
2 Resolution be transmitted to the Director of Transportation and
3 mayors of each county.
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